

# Member Code of Conduct

1. Wherever possible: **preserve, protect, maintain, and enhance the environmental aesthetic and recreational value of trees.**
2. To ensure that the terminology: “Qualified/General/Student/Corporate Member of the Queensland Arboricultural Association” and in particular; “Qualified Member” and all grades and abbreviations of these qualifications are used **only in conjunction with that member’s name.** For example, a member must ensure that his or her employer does not use this qualification in a manner unacceptable to the Association.
3. To ensure that members who are authorised to display the QAA logo do so in conjunction with the **Logo Usage Guidelines** provided in your new member pack. Use of the QAA logo is only permitted by Qualified Members or Approved Register Members who have **completed the Logo Usage Training.**
4. To the best of your ability and resources, all operations and arborist work is performed in compliance with the **Work Health and Safety Act 2011** and the **Work Health and Safety Regulation 2011.** Where possible members will refer to the **Minimum Industry Standards** for best practice guidelines.
5. Uphold and embody the maxim and values of the QAA in all possible ways.

## QAA Maxim

*“Deliver Excellence in Arboriculture”*

## QAA Values

<b>INDUSTRY LEADERS</b>	We adapt, we learn, and we grow to lead by example. We support the industry by proactively identifying gaps and challenges in safety, best practice, legislation and unprecedented events.
<b>EXCELLENCE</b>	We strive for excellence in everything we do, everything we manage and everything we deliver.
<b>ACCOUNTABLE</b>	We deliver our promises with integrity, honesty, and ethicality. Our operations are strictly governed by legislation, best practice, and Minimum Industry Standards.
<b>SUSTAINABLE</b>	We constantly evaluate our environmental impact, how we can reduce our footprint and areas of improvement.